

# HP Managed Printing Administration (MPA)

## Release Notes

Manage your print environment more efficiently with HP Managed Printing Administration (MPA) software. Designed specifically for companies that use the HP Universal Printing Driver (UPD), HP MPA allows you to create a customized print environment and manage the user print experience with ease. Create user groups, managed printer lists, and managed print policies effortlessly. It is all quick and simple with HP MPA. HP MPA is supported with the HP UPD installed in both traditional and dynamic modes.

### Disclaimer

© 2016 Copyright HP Development Company, L.P.

Reproduction, adaptation, or translation without prior written permission is prohibited, except as allowed under the copyright laws. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

### Acknowledgements

Microsoft, Windows, Windows 7, Windows 8, Windows 8.1, Windows 10 and Windows Server 2008 are U.S. registered trademarks of Microsoft Corporation in the United States and/or other countries.

### Version:

HP MPA version 2.8.0

Release Notes version 1, February 2016

### Supersedes

Version history of HP MPA releases

| HP MPA Version | Release Date  | New Features            | Required HP UPD versions |
|----------------|---------------|-------------------------|--------------------------|
| 2.8.0          | October 2016  | New device images added | UPD v6.3.0 and newer     |
| 2.7.9          | February 2016 | New device images added | UPD v6.2.0 and newer     |
| 2.7.8          | November 2015 | New device images added | UPD v6.1.0 and newer     |
| 2.7.6          | December 2014 | New device images added | UPD v6.0.0 and newer     |

| HP MPA Version | Release Date   | New Features                                                                                                                                                                             | Required HP UPD versions |
|----------------|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| 2.7.5          | August 2014    | New device images added                                                                                                                                                                  | UPD v5.9.0 and newer     |
| 2.7.4          | January 2014   | Allows creation of 2 or more templates                                                                                                                                                   | UPD v5.8.0 and newer     |
| 2.7.3          | September 2013 | Installation screens instructs reboot required when upgrading MPA                                                                                                                        | UPD v5.7.0 and newer     |
| 2.7.1          | May 2013       | New HP logo                                                                                                                                                                              | UPD 5.6.5 and newer      |
| 2.7.0          | April 2013     | MPA installation via .exe. Prior versions used .msi                                                                                                                                      | UPD 5.6.1 and newer      |
| 2.6.9          | December 2012  | Administrator defined settings in AD group policy or HP MPA policy take precedence over settings in user's profile at the system level.<br>Support for Office Ink print quality settings | HP UPD v5.6.0 and newer  |
| 2.6.7          | June 2012      | No new features                                                                                                                                                                          | HP UPD v5.5.0 and newer  |
| 2.6.5          | December 2011  | Resolved- error creating new policy Server 2003                                                                                                                                          | HP UPD 5.4 and newer     |
| 2.6.4          | October 2011   | This release includes a security enhancement                                                                                                                                             | HP UPD v5.3 and newer    |
| 2.6.3          | July 2011      | Images for new HP devices<br>Images for LaserJet P2015, 4000, and 4050 printers<br>Private Printing: Personal Job with Secure Print and Stored Job with Secure Print                     | HP UPD v5.3 and newer    |
| 2.5.9          | Nov 2010       | Images for new HP devices<br>Grayscale policy On/Off                                                                                                                                     | HP UPD v5.2 and newer    |

| HP MPA Version | Release Date | New Features                                                                                                       | Required HP UPD versions |
|----------------|--------------|--------------------------------------------------------------------------------------------------------------------|--------------------------|
| 2.5.8          | May 2010     | Added operating support for MS Server 2008 x32 and Windows 7 x32                                                   | HP UPD v5.0 and newer    |
| 2.5.7          | July 2009    | Added images for newer HP devices                                                                                  | HP UPD 4.5 and newer     |
| 2.5.2          | Jan 2009     | Added support for Personal Job Pin-Less Printing<br>Added support for WJA 10.1 printer list creation via XML lists | HP UPD 4.5 and newer     |

**NOTE:** HP MPA 2.8.0 for HP UPD v6.3.0 will be the last release of the HP Managed Print Administrator (MPA) and the last release of the HP UPD supporting the HP MPA. If these capabilities are still needed, see Active Directory group policy (HP PARK AD Template).

## Description

Manage your print environment more efficiently with HP Managed Printing Administration (MPA) software. Designed specifically for companies that use the HP Universal Printing Driver (UPD), HP MPA allows you to create a customized print environment and manage the user print experience with ease. Create user groups, managed printer lists, and managed print policies effortlessly. It is all quick and simple with HP MPA. HP MPA is supported with the HP UPD installed in both traditional and dynamic modes.

The HP MPA package is available for download as a component of the HP Print Administrator's Resource Kit (PARK) from <http://www.hp.com/go/upd>.

See the HP Universal Print Driver System Administrator's Guide for full details on the installation and use of the HP MPA.

## Update recommendation

**Recommended/Advised** – Includes new enhancements, features, and/or minor bug fixes. HP recommends all customers to update.

## Product Models

Supports the HP Universal Print Driver.

## Devices Supported

Refer to the specifications tab at [www.hp.com/go/upd](http://www.hp.com/go/upd) for a list of devices, which are supported by the HP UPD.

## Operating Systems

- Microsoft Windows 7 SP1\*
- Microsoft Windows 8 / 8.1
- Windows 10
- Microsoft Windows Server 2008 SP2

\*Microsoft has ended mainstream support for this operating system.

HP MPA server can only be installed on Microsoft Windows 32-bit operating systems.

## Languages

English (International)

## Enhancements/Features

New device images added

## Fixes/Fixes History

CR 43280 -- Printer Icon is incorrect for HP LaserJet MFP M227sdn and HP LaserJet MFP M230sdn in Manage MPL View

CR 46987 -- User is able to create duplicate template names in the MPP

## Deprecated features

N/A

## Issues and Workarounds

Do not pre-configure Personal Job Locked for the HP MFP S900 series devices. Personal Job is not supported on these devices.

## Prerequisites/System Requirements

### Supported Operating Systems

See the Supported Operating Systems section of this document.

### Supported Internet Browsers

- Internet Explorer 8.0, 9.0, or 10.0

### Internet Information Services (IIS)

- Versions provided by the following operating systems.
  - Microsoft Windows 7 SP1

- Microsoft Windows 8
- Microsoft Windows 10
- Microsoft Windows Server 2008

### Java Runtime Environment (JRE)

- Required for graphical views
- Version 1\_5\_0\_9 and newer.

**NOTE:** The latest version is available at the following website: [www.java.com/en/download/index.jsp](http://www.java.com/en/download/index.jsp)

## Installation instructions

### Installing HP MPA for the first time

Before installing, make sure the following prerequisites are met:

- Microsoft Internet Information Services (IIS) is installed and running.
- Java Runtime Environment 1\_5\_0\_9 or newer is installed

Beginning with version 2.7.0 HPMPAInstall.exe is used to install HP MPA. Double-click HPMPAInstall.exe to begin the installation process.

During installation, the HP MPA installer will perform the following actions:

1. Search for Internet Information Server (IIS) and display an error if it is not installed and running.
2. Search for C:\inetpub and copy all necessary files to this directory.
3. Create an HP MPA database for containing all user and policy data in the inetpub\HPmanagedprintadmin\database folder.
4. Search for Java JRE 1\_5\_0\_9 or newer (required for the graphical view).

### Upgrading HP MPA from an earlier version

Prior to upgrading to a newer version of HP MPA, complete the following steps:

- Check the Issues and Workarounds section of this document for potential upgrade-related issues.
- Backup the HP MPA database. Browse to the C:\inetpub\HPmanagedprintadmin\database folder and copy the database file to a safe location.
- Uninstall the earlier version of HP MPA using Add/Remove programs in the Windows Control Panel.

**NOTE:** The HP MPA database is not uninstalled and will be upgraded for use with the new version of HP MPA.

- Reboot Windows prior to installing the new version of HP MPA.
- Follow the instructions for HP MPA installation.

## Related information

For more information, see the HP UPD System Administrator's Guide, which can be downloaded from [www.hp.com/go/upd](http://www.hp.com/go/upd).

## Frequently Asked Questions

### **If I uninstall my earlier version of HP MPA, will I have to recreate all policy and printer list data?**

Deleting the HP MPA software does not remove the HP MPA database. All existing user group, policy and printer list settings from the earlier version of HP MPA will be available in the new version of HP MPA.

Always check the Known Issues section of this document prior to upgrading.

HP recommends making periodic backups of the HP MPA database. Consult the HP UPD System Administrator's Guide for more information.

### **If HP MPA is currently operational and HP MPA is upgraded, is there anything I need to do with the installed HP UPD drivers to recognize the new HP MPA software?**

Generally, as long as HP MPA is being installed on the same server, then no action is required on the client machines or the HP UPD.

**NOTE:** HP MPA server can only be installed on Microsoft Windows 32-bit operating systems.

### **Where can I find information on using and configuring HP MPA?**

The HP UPD System Administrator's Guide contains information for using the HP MPA software.

### **Is HP MPA supported with the HP UPD installed in dynamic mode in the Citrix multi-user environment?**

No, dynamic mode of the HP UPD driver is not supported in the Citrix multi-user environment due to the Windows design. This is documented in the white paper "HP printers supported in Citrix XenApp.pdf" available from [www.hp.com/go/upd](http://www.hp.com/go/upd) on the Documentation tab.